| **Sr. No.** | **Event** | **Trigger** | **Source** | **Activity** | **Response** | **Destination** |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | User visits website | User navigates to website URL | Website | Page load | Website displays home page | User's browser |
| 2 | User adds product to cart | User clicks "Add to Cart" button | Website | Cart update | Website displays updated cart total | User's browser |
| 3 | User views product details | User clicks on a product | Website | Product details view | Website displays product details page | User's browser |
| 4 | User initiates checkout process | User clicks "Checkout" button | Website | Checkout process | Website displays checkout page | User's browser |
| 5 | User selects shipping address | User selects shipping address from dropdown | Website | Shipping address selection | Website updates shipping address | User's browser |
| 6 | User selects payment method | User selects payment method from options | Website | Payment method selection | Website updates payment method | User's browser |
| 7 | User submits payment information | User enters payment information and clicks "Place Order" button | Website | Order processing | Website confirms order and displays order confirmation page | User's browser |
| 8 | Order confirmed | User successfully places order | Website | Order confirmation | Website sends order confirmation email to user | User's email inbox |
| 9 | User creates account | User fills out registration form and clicks "Create Account" button | Website | Account creation | Website displays account confirmation page | User's browser |
| 10 | User logs in | User enters email and password and clicks "Login" button | Website | User authentication | Website displays user dashboard | User's browser |
| 11 | User updates account information | User clicks "Edit Profile" and updates information | Website | Account update | Website displays updated account information | User's browser |
| 12 | User views order history | User clicks "Order History" in user dashboard | Website | Order history view | Website displays user's order history | User's browser |
| 13 | User leaves product review | User fills out product review form and clicks "Submit" button | Website | Product review submission | Website displays updated product page with user review | User's browser |
| 14 | User reports problem with order | User clicks "Report Problem" and fills out form | Website | Order issue reporting | Website sends email to customer support | User's email inbox |
| 15 | User subscribes to newsletter | User enters email and clicks "Subscribe" button | Website | Newsletter subscription | Website confirms newsletter subscription | User's browser |
| 16 | User receives promotional email | User has subscribed to newsletter | Email | Promotion notification | Email displays promotional offer | User's email inbox |
| 17 | User clicks on product in email | User clicks on product link in promotional email | Email | Product view | Website displays product details page | User's browser |
| 18 | User adds product to wishlist | User clicks "Add to Wishlist" button | Website | Wishlist update | Website displays updated wishlist | User's browser |
| 19 | User shares product on social media | User clicks "Share" button and selects social media platform | Website | Product sharing | User's selected social media platform displays shared product | User's social media platform |
| 20 | User receives order tracking information | Order is shipped | Email | Order tracking | Email displays order tracking information | User's email inbox |